

E-01345A-13-0069



0000144615

ORIGINAL

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Priority: Respond Within Five Days

Arizona Corporation Commission

Opinion No. 2013 - 110469

Date: 5/1/2013 **DOCKETED**

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

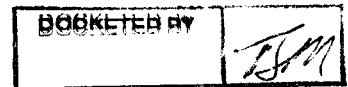
MAY 2 2013

First:

Last:

Complaint By: Sherry

Ratner



Account Name: Sherry Ratner

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Cornville

CBR:

State: AZ Zip: 86325

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (

Nature of Complaint:

OPPOSED

E-01345A-13-0069

ELECTRIC

5/1/13: Phone Call

Seniors on early social security are on a limited income, they should not be charged an additional \$30, they need the money for food. It was outrageous for a Commissioner to suggest the \$30 fee for not having a Smart Meter. (see Red Rock News article). Just because they are old does not mean that they should be exposed to a health hazard. I live in Sedona, I came here to get away from cell towers, now they will need to put up more to support APS Smart Meters. Most everyone here are senior citizens, why contaminate this beautiful area? When it comes to attaching a device to a persons house they should have a choice and be charged \$30. Why hasn't APS tested a Smart Meter on plants and animal before attaching it to someone's house? Why didn't they design the Smart Meter to be turned off from time to time like a cell phone. Everyone knows that a cell phone turned on all the time is a health hazard. APS should not have the right to use Smart Meters until they have been tested. It would be unthinkable to charge customers for not having a Smart Meter. Unthinkable and Unacceptable.

This is Arizona, where people move for their health. You cannot compare it to other states because many people were ill when they moved here and came to improve their health. Why expose people to possible health hazards. Arizona is a very special place, don't you care about keeping it that way? There is no place in the country that is as beautiful and people want to live healthy. How can you force someone to have a Smart Meter if it is attached to their house?

End of Complaint

Utilities' Response:

2013 MAY - 2 A 8 50

Investigator's Comments and Disposition:

RECEIVED

E-013424-13-003

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

5/1/13: Entered for the record and docketed

CLOSED

End of Comments

Date Completed: 5/1/2013

Opinion No. 2013 - 110469
